



San Antonio Security February 2019 Monthly Minder



31520 Blanco Rd
Bulverde, TX 78163
(210) 342-3100
Fax (210) 342-3105



Winner!

**CAMILLE
ROSENGREN**

One Free Month of Basic
Monitoring!

TX Lic. # C01628
ACR-1750521

KEEP YOUR LOVED ONES SAFE...

Contact Us:

Customer Service

Phone (210) 342-3100
Fax (210) 342-3105

Linda Menesses
lindam@saalarms.com

Laura Camfield
lcamfield@saalarms.com

Service Department

Sam Garza
sgarza@saalarms.com

8am-5pm (210) 342-3100
24 Hour On-Call Technician

24 hr Phone (210)733-8106
(210)349-3626
(800)299-9900

General Manager:

Letha Kemp
(210) 342-3100 x1011
lkemp@saalarms.com

President

Glenn Munford
(210) 342-3100 x1003
gmunford@saalarms.com

ROUND-TO-IT! We have things everyday that we intend to get around to but never do. Calling old friends, sending thank you notes, cleaning out the garage and maintaining your alarm system.

Don't wait.....Call us!

There are several occasions that we want to hear from you:

Changing phone service?

If you change from one carrier to another for your phone service or have had your phone lines worked on then you should contact us immediately to avoid possible interruption in your monitoring service. Please remember that It is not the phone carriers responsibility to test your alarm system after you have made a landline service carrier change or had some repairs or maintenance. We recommend that you test your system by contacting our monitoring station. Always remember that just because your siren sounds does not mean that the alarm signal has successfully communicated to the monitoring station, so we suggest you test your alarm communications regularly.

Remodeling?

Your system was installed to meet your needs and your desired levels of detection originally, but if you plan to remodel, remember to call us .

Trouble light?

Always call us promptly to report any trouble light displayed on your keypad. There are many different reasons this might occur. For example, a low battery could be the cause of a trouble light. If you lose power, the system is designed to switch to a sufficient back up battery . However, if you have a low backup battery, it can only sustain your system for a short time, if at all. Some trouble light conditions can be resolved over the phone by one of our service technicians. If the trouble can not be resolved by our technician, a scheduled service appointment will be required.

Changing Phone Numbers?

Every client has a list that is provided to the monitoring station for emergency contact. It is very important to keep these lists up-to-date. Maybe someone on your list has changed their phone number, has a better number to be reached or just needs to be replaced by another contact. Time is of the essence when trying to contact someone when an alarm sounds at your home or business.

Questions?

Please call us anytime you have a question about your service.

Maintenance Agreement

Don't let the cost of service prevent you from repairing your alarm system. SAS offers a full service agreement to help you with the expense of repairs when your alarm needs service. Contact Glenn Munford at (210) 342-3100 or email him at gmunford@saalarms.com for more information.

Welcome to SAS

**AG-PRO
COMPANIES**

D. DAGUE

POLLO TROPICAL

Burglars most frequently
enter a residence by:

- A. Picking a lock
- B. Removing hinges
- C. Through an unlocked door

NOTE: Your account must be current in order to win. All correct answers will be entered into a drawing.

Draft customers may submit their entries online by using the *contact us* option..

Customer Contest

Refer a friend and
receive 3 months
FREE Basic
Monitoring with their
service activation.

Pay online

www.saalarms.com